



*ESRA Webinar 19 Oktober 2021*

**PREPARED.**

# Kort om Proactima

«Et tryggere og mer bærekraftig samfunn»



## Analyser og rådgivning

### FAGOMRÅDER:

#### Strategisk rådgivning og analyse

- Virksomhetsstyring og Risikostyring
- Bærekraft og ESG
- Beredskap og security

#### Teknisk og operasjonell rådgivning og analyse

- Operasjonell og teknisk sikkerhet
- Risikoanalyse
- Pålitelighet og tilgjengelighet
- Helse og Arbeidsmiljø

## Kurs og opplæring

Vi kobler kunnskap sammen  
*# tverrfaglige*

Vi forenkler det komplekse  
*# spisskompetanse*

Vi utfordrer det etablerte  
*#Kompetente*

Vi er nytenkende og nysgjerrige  
*# innovative*

Vi tilpasser oss kundens behov  
*# skreddersøm*

Vi holder det vi lover  
*# «hel ved»*

## Verktøy og metoder

# Bakgrunn

Fremtidens transportsystemer vil preges av autonome løsninger for både kollektivtransport og privat transport innenfor alle deler av transportbransjen

Det utvikles stadig nye løsninger der sikkerheten er et viktig kriterium i design og testing av de nye løsningene

Utviklingen skjer parallelt i alle deler av transportsektoren og hos de ulike aktørene, og det gjøres en rekke teknologivalg som kan sette premisser for sikkerheten i et fremtidig transportsystem

Regulering, ansvars- og eierforhold er ikke avklart eller tilpasset utviklingen og fremtidens integrerte systemer

**Selv om sikkerheten i den enkelte løsningen vektlegges, er det stor usikkerhet knyttet til hvordan sikkerheten er ivaretatt i fremtidens transportsystem som helhet**

# Hvilke utfordringer ser vi i fremtidens mobilitetsektor ?

## Hva kjennetegner fremtidens mobilitetsektor:

- Integrering av kontrollsystemer med IT systemer
- Lange digitale verdikjeder
- "Alle systemer" koblet sammen gjennom felles driftsplattformer og infrastruktur
- Komplekse interessentmiljøer
- Flåtestyring får en større rolle
- Autonomi: big data, algoritme og maskinlæring
- .....

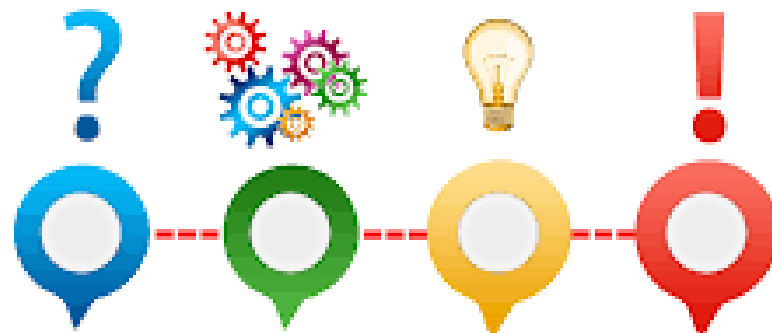
## Noen nye utfordringer :

- Hvordan gi en god systembeskrivelse ?
- Risiko for hvem ? - mange stakholdere
- Nytt trusselbilde: cybersikkerhet, leverandørkjede angrep, etc.
- Storulykker/ «digital pandemi» ?
- Uklare ansvarsforhold
- Risikostyring via kontrakter ?
- Hvordan etablere ytelseskrav for komplekse / autonome systemer?



Hovedmålet er å

...utvikle kunnskap, tjenester og verktøy for effektiv identifisering, forståelse og håndtering av sårbarheter og risiko i fremtidens integrerte intelligente transportsystemer (IITS) som helhet



# Proactima og SIITS

- *Samarbeidsprosjekt med ramme på ~31 mill*
  - *3-årig prosjekt*
  - *start 1. januar 2021*
- *Støttet av Norges Forskningsråd gjennom Pilot-T programmet*
- *«Nye smarte mobilitetsløsninger raskere over i anvendelse»*
- *Proactima – prosjektansvarlig*



Forskning og utvikling  
støttet av

**Forskningsrådet**



# Dette jobber vi med



**AP1 Kunnskap**



**AP2 Metodeutvikling**



**AP3 Digitale verktøy**



**AP4 regulering og standarder**



**AP5 ansvar, eierskap, forsikring**

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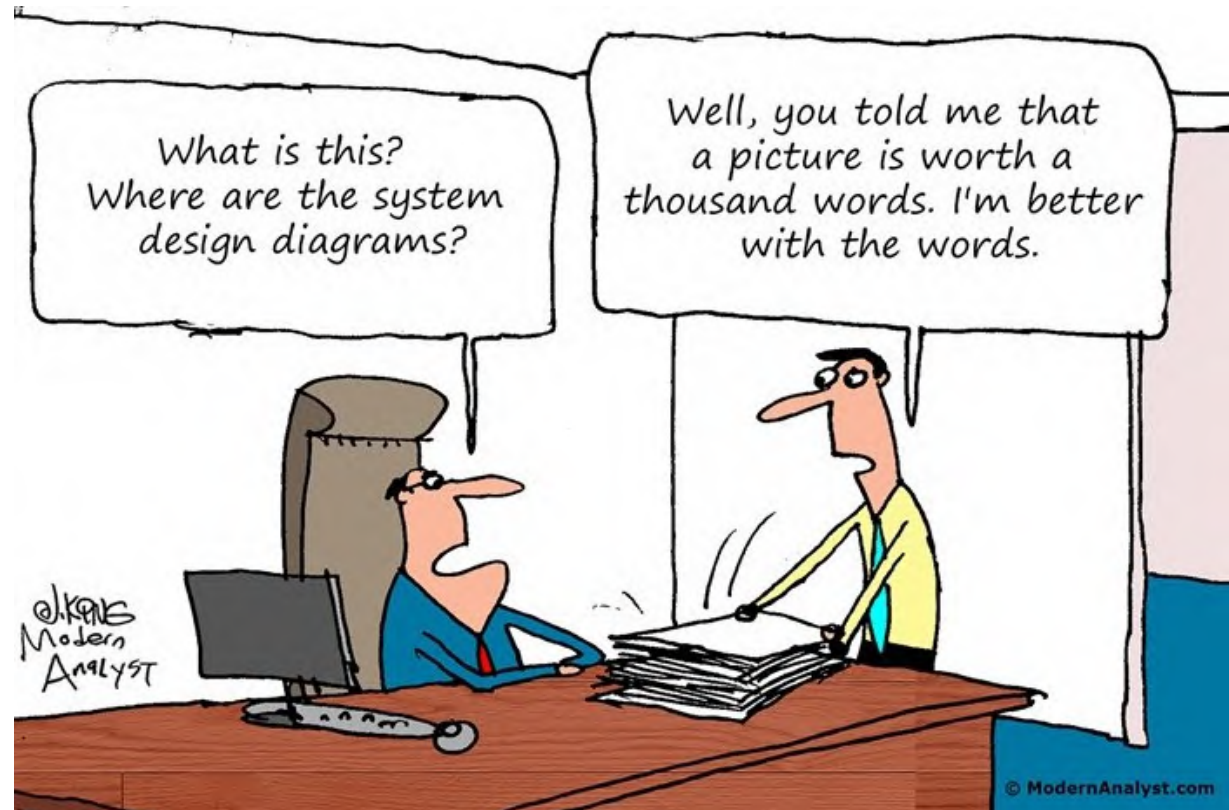
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# Challenges for risk management in the century of complex systems

ESRA 2021

Dr. Surbhi Bansal

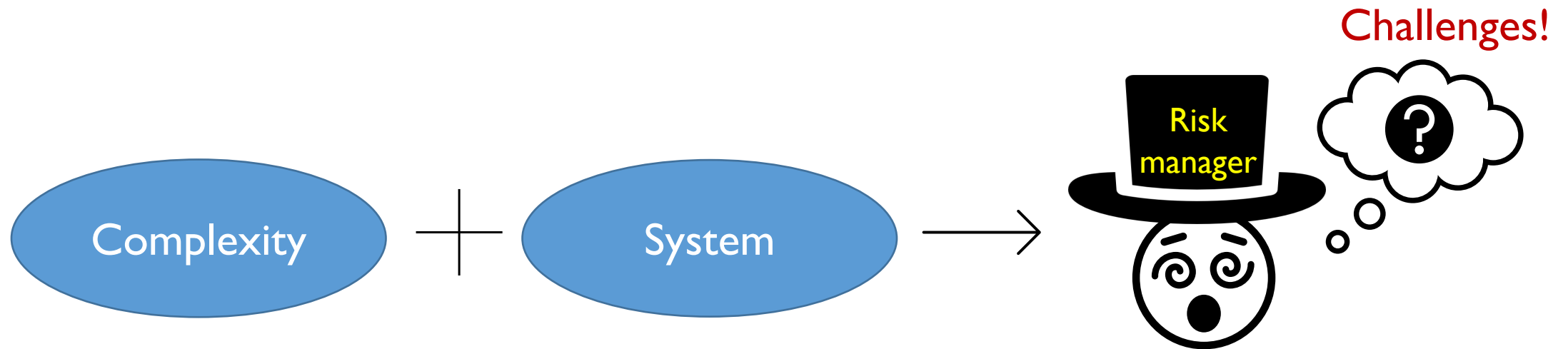


[https://www.modernanalyst.com/Resources/BusinessAnalystHumor/tabid/218/ID/5885/A\\_Picture\\_is\\_Worth\\_A\\_Thousand\\_Words.aspx](https://www.modernanalyst.com/Resources/BusinessAnalystHumor/tabid/218/ID/5885/A_Picture_is_Worth_A_Thousand_Words.aspx)

# Theme

‘I think the next century will be the century of **complexity**’.

- Stephen Hawking (2000)



# What is complexity ?

- Many perceptions but a single emerging theme about inability to predict its behavior or state

Many definitions to pick...

## The complexity concept<sup>1</sup>

2.2. *What Is Complexity?* We define the complexity of a behavior as equal to the length of its description. The length of a description of a particular system's behavior depends on the number of possible behaviors that system could exhibit [8]. For example, a light bulb that has two possible

complex systems. To illustrate, Bar-Yam [3] defines a complex system as follows: "a complex system is a system formed out of many components, whose behavior is emergent, that is, the behavior of the system cannot be simply inferred from the behavior of its components". Simon

[31] says: "By a complex system I mean one made up of a large number of parts that interact in a non-simple way." Similar definitions can

*An activity is considered complex if we have poor knowledge about the consequences of the activity, even if we have strong knowledge about the consequences of its sub-activities.*

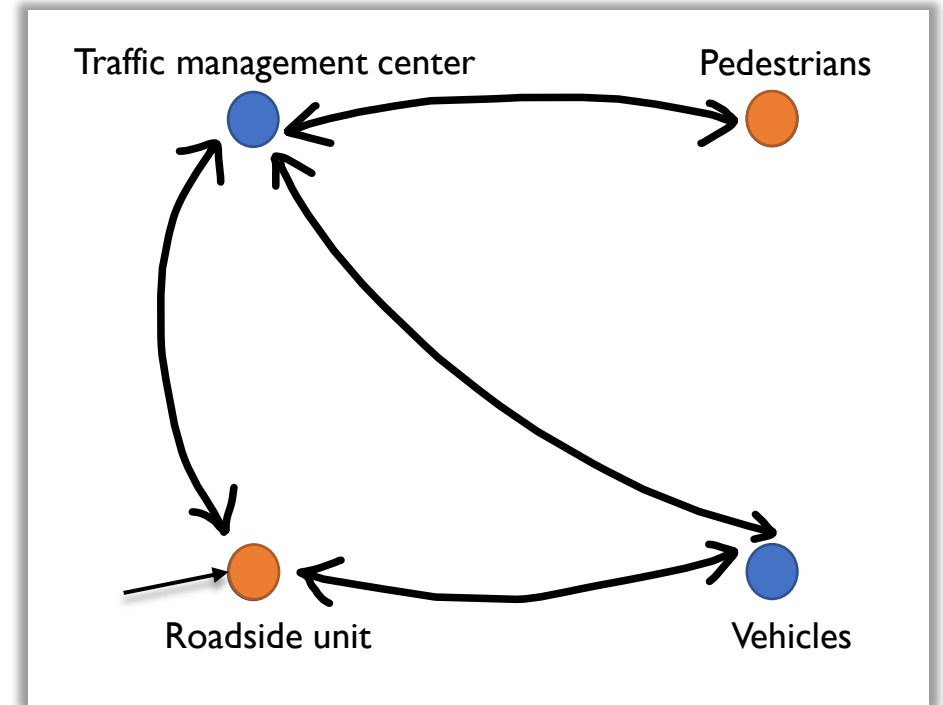
A complex activity<sup>2</sup>

A complex system<sup>1</sup>

[1] Siegenfeld, Alexander F., and Yaneer Bar-Yam. 2020. An introduction to complex systems science and its applications." *Complexity* 2020  
[2] Jensen, A., & Aven, T. (2018). A new definition of complexity in a risk analysis setting. *Reliability Engineering & System Safety*, 171, 169-173.

# Complex system<sup>1</sup>

- Many dynamically interacting elements
- Non-linear interactions
- Feedback loops (*element of circularity*)<sup>2</sup>
- Open systems (*boundaries ??*)
- Evolving (*constantly adapting to achieve its purpose*)
- Often operates on the edge of chaos<sup>3</sup>
- ...



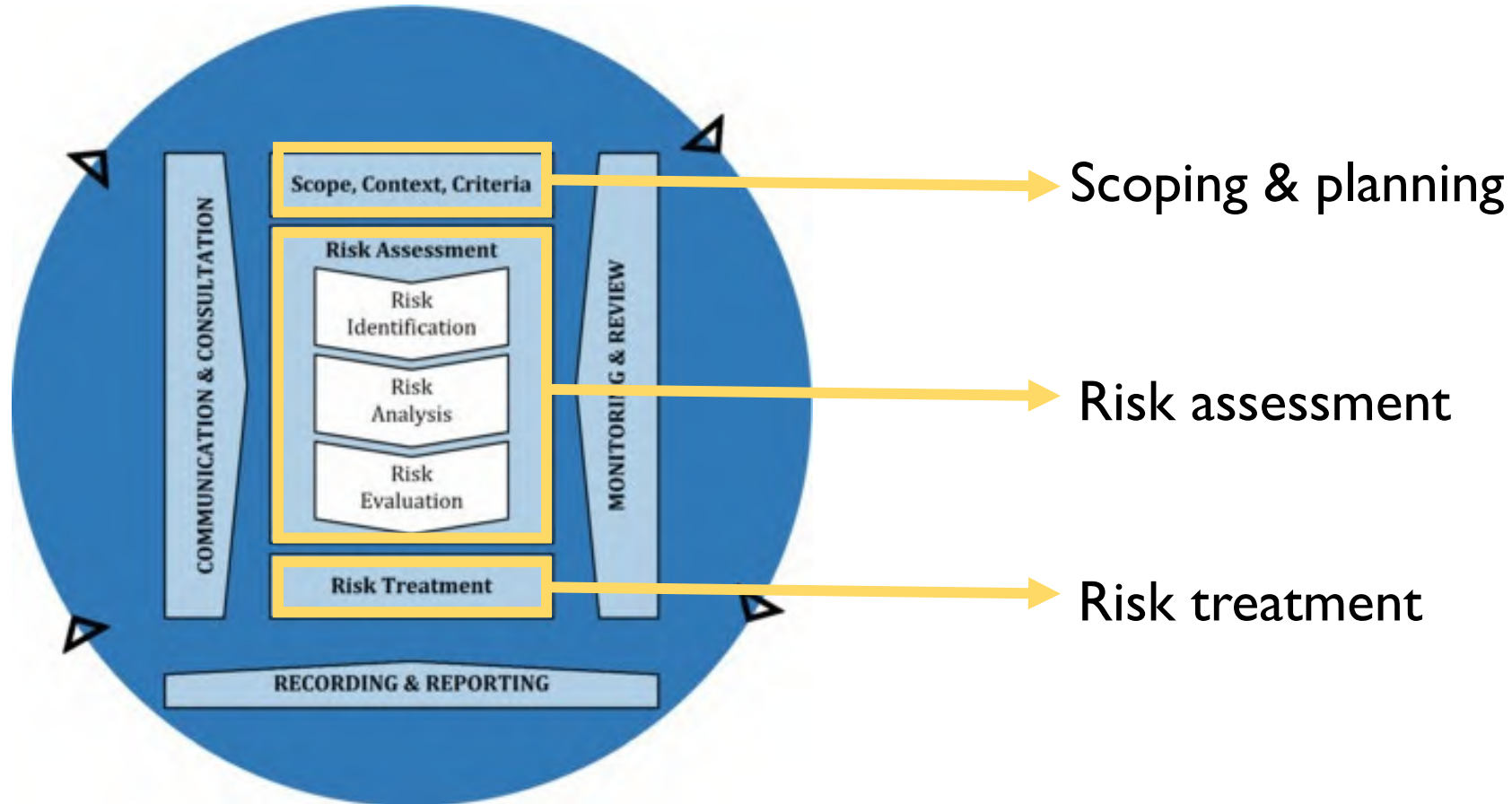
Transport system

[1] Cilliers, P. 1998. Complexity and postmodernism. Understanding complex systems. London & New York: Routledge.

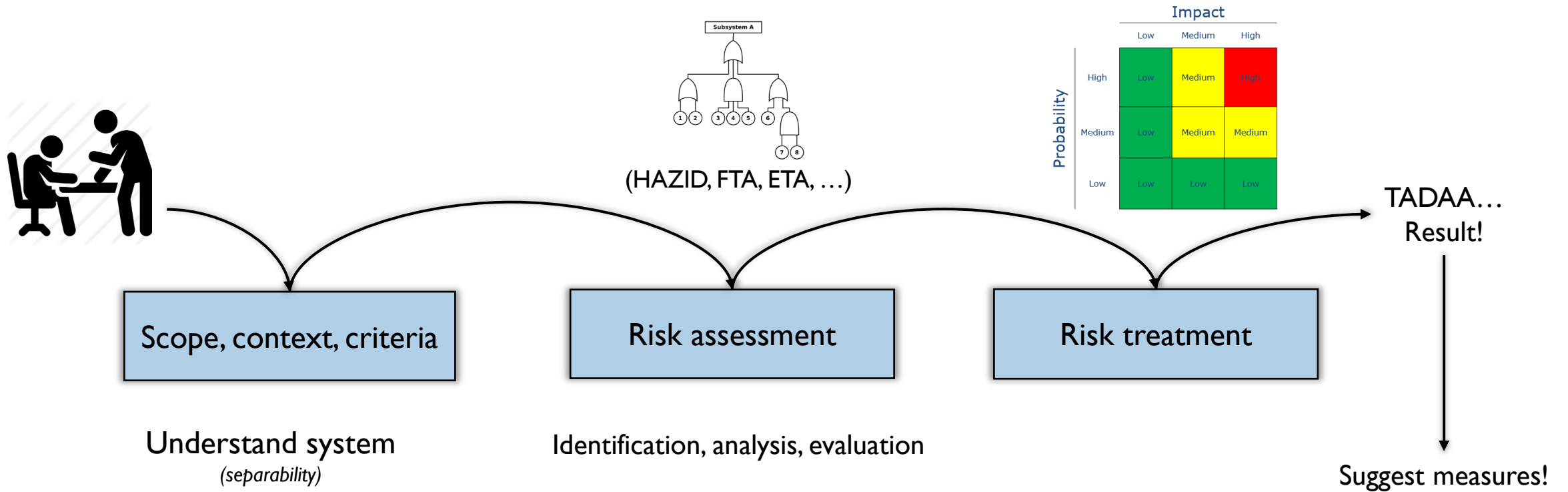
[2] Le Coze, J-C. 2005. Are organizations too complex to be integrated in technical risk assessment and current safety auditing? Safety Science 43: 613-638.

[3] Reiman, T., Rollenhagen, C., Pietikäinen, E., Heikkilä, J. 2015. Principles of adaptive management in complex safety critical organizations. Safety Science 71: 80-92.

# Risk management process



# The traditional risk management approach...



# Challenges for RM (I)

I. Scope, context, criteria

How to  
identify...

Relevant stakeholders? Conflicting values & goals?

Elements, functions, boundaries, interactions, feedback loops, ... ??

$1 \leq$  Decision criteria? How to chose?



# Challenges for RM (II)

II.

Risk assessment



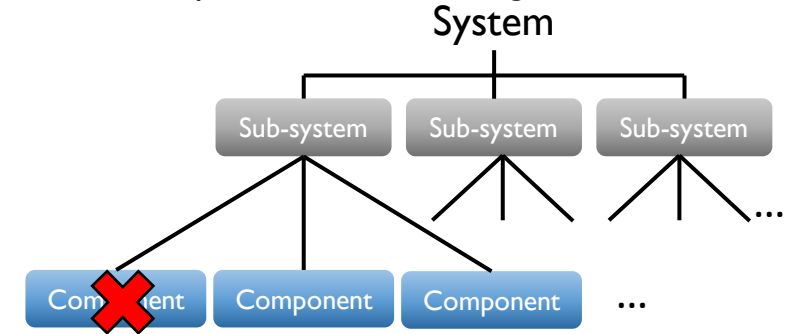
Which method? Which perspective to look at from?

Unexpected outcomes?

Validity of assessment? (*evolving*)

Uncertainties of results?

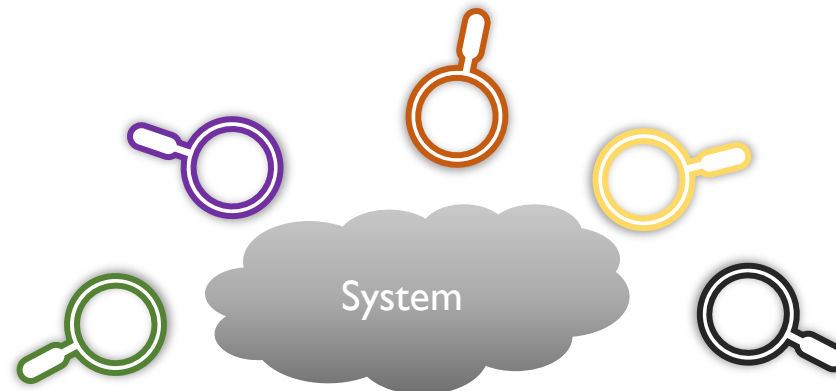
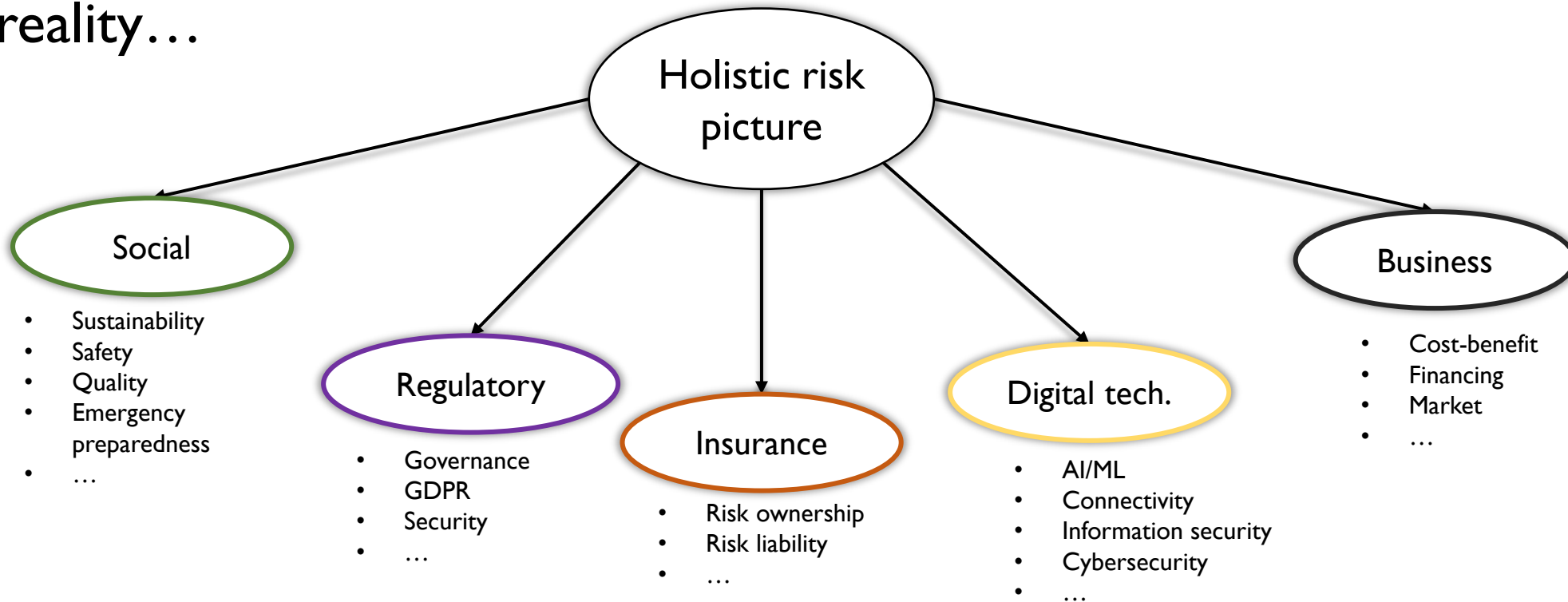
'Cause- consequence' linear thinking does not suffice



Source: Reuters



# In reality...



Multiple Stakeholders  
↓  
Different perspectives

# Challenges for RM (III)

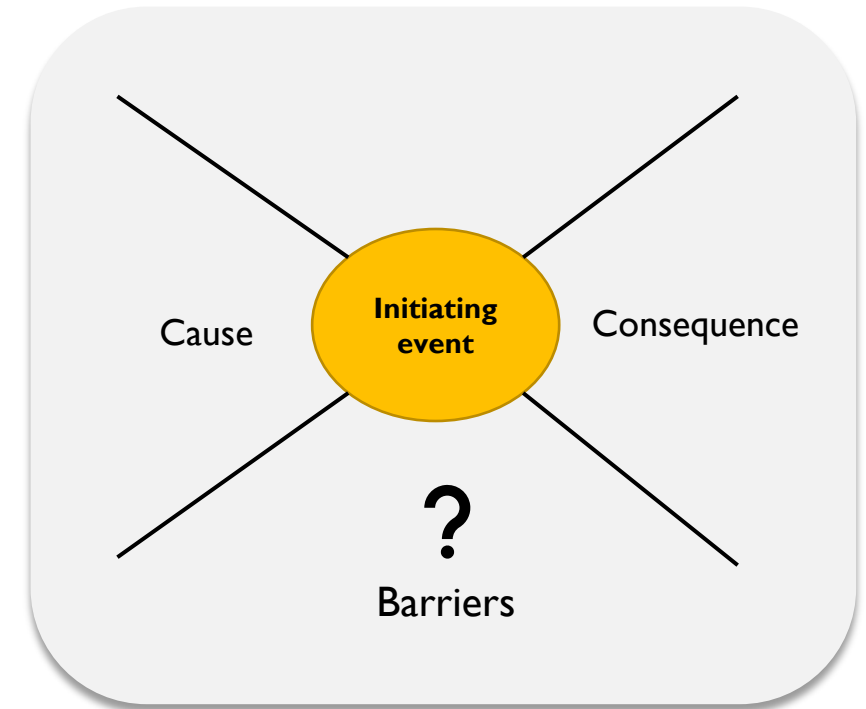
III.

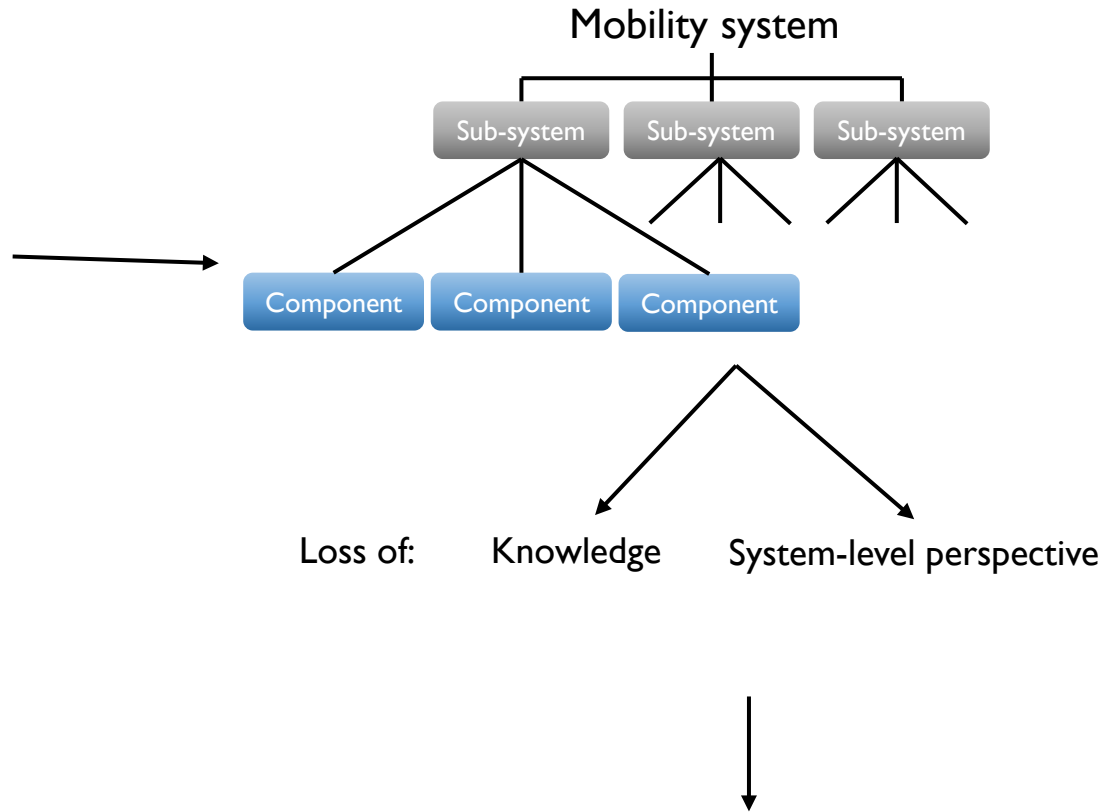
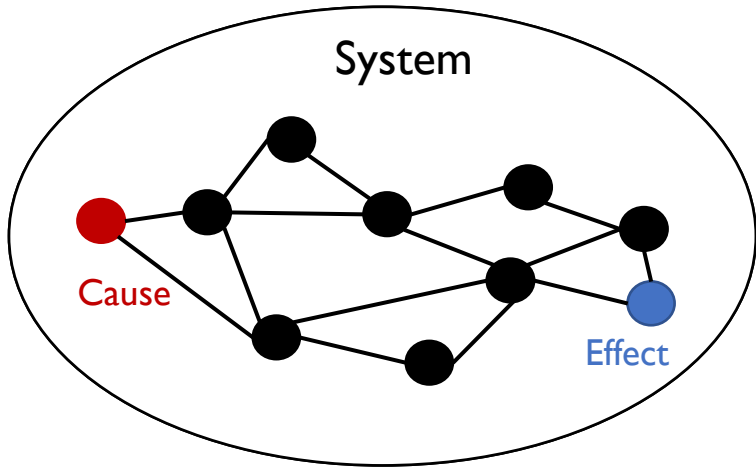
Risk treatment

Which risk treatment strategy to choose?

Where to place barriers for maximum impact?

Can barriers introduce new risks?



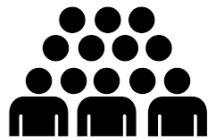


**Poor ability to make deeper impact!**

# Challenges for RM (IV)

- Not experts
- Different system understanding
- Limited knowledge

Risk communication



Public & users



Authorities



Operators

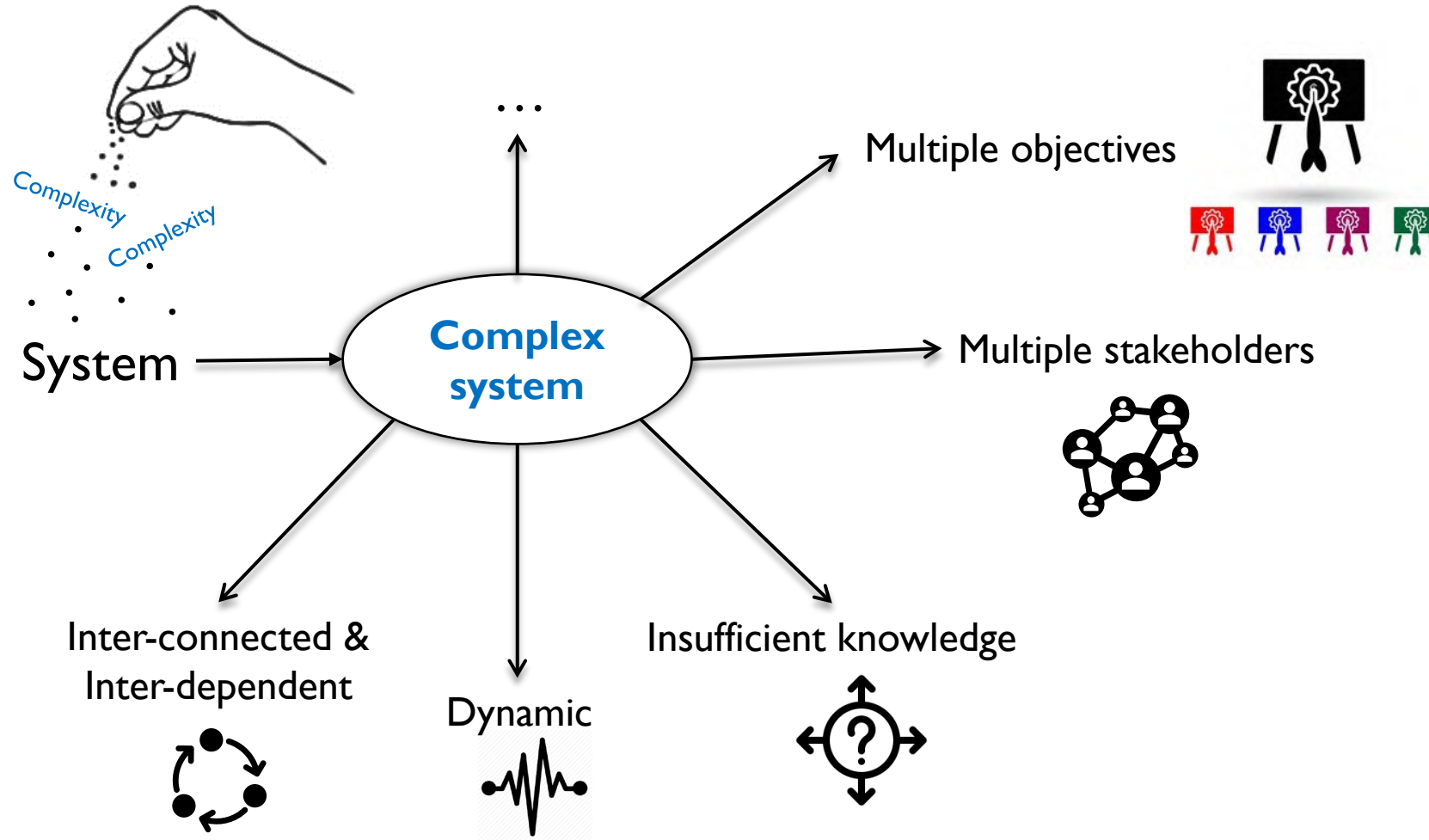


Suppliers



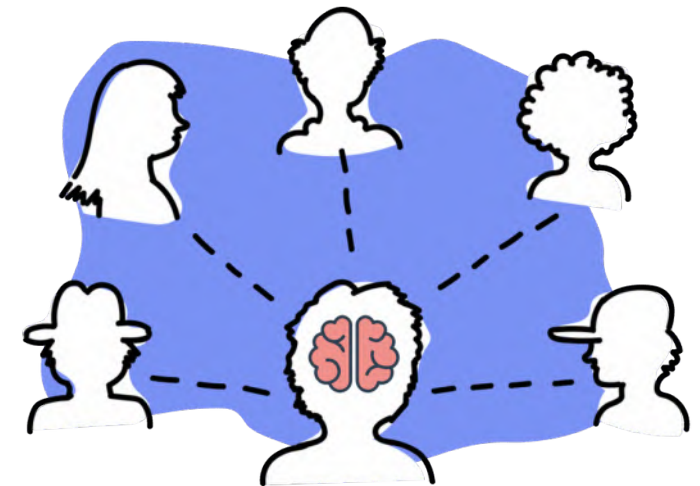
Example: Vulnerabilities for self-driving cars

# Challenges of complex systems

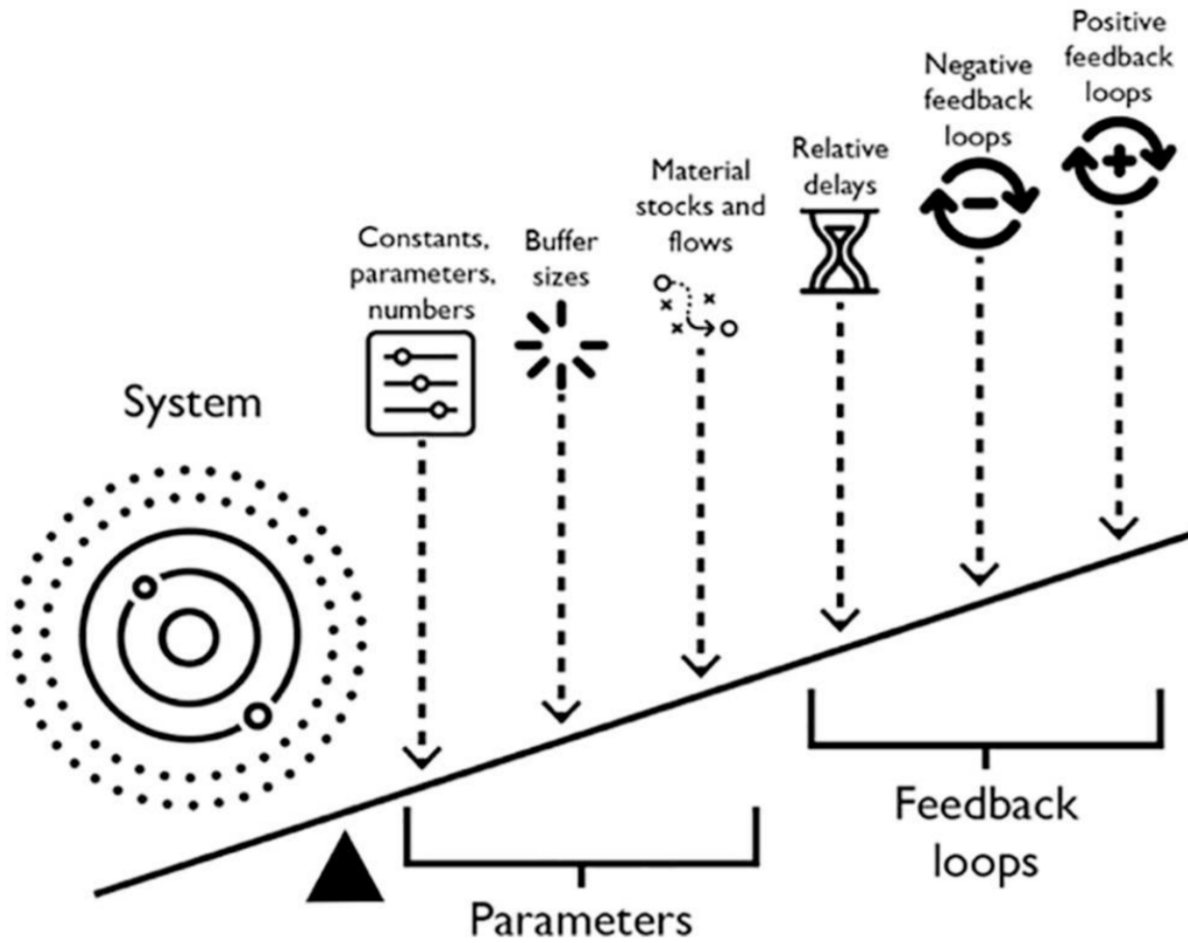


# New challenges for risk management (Aven & Renn, 2010)

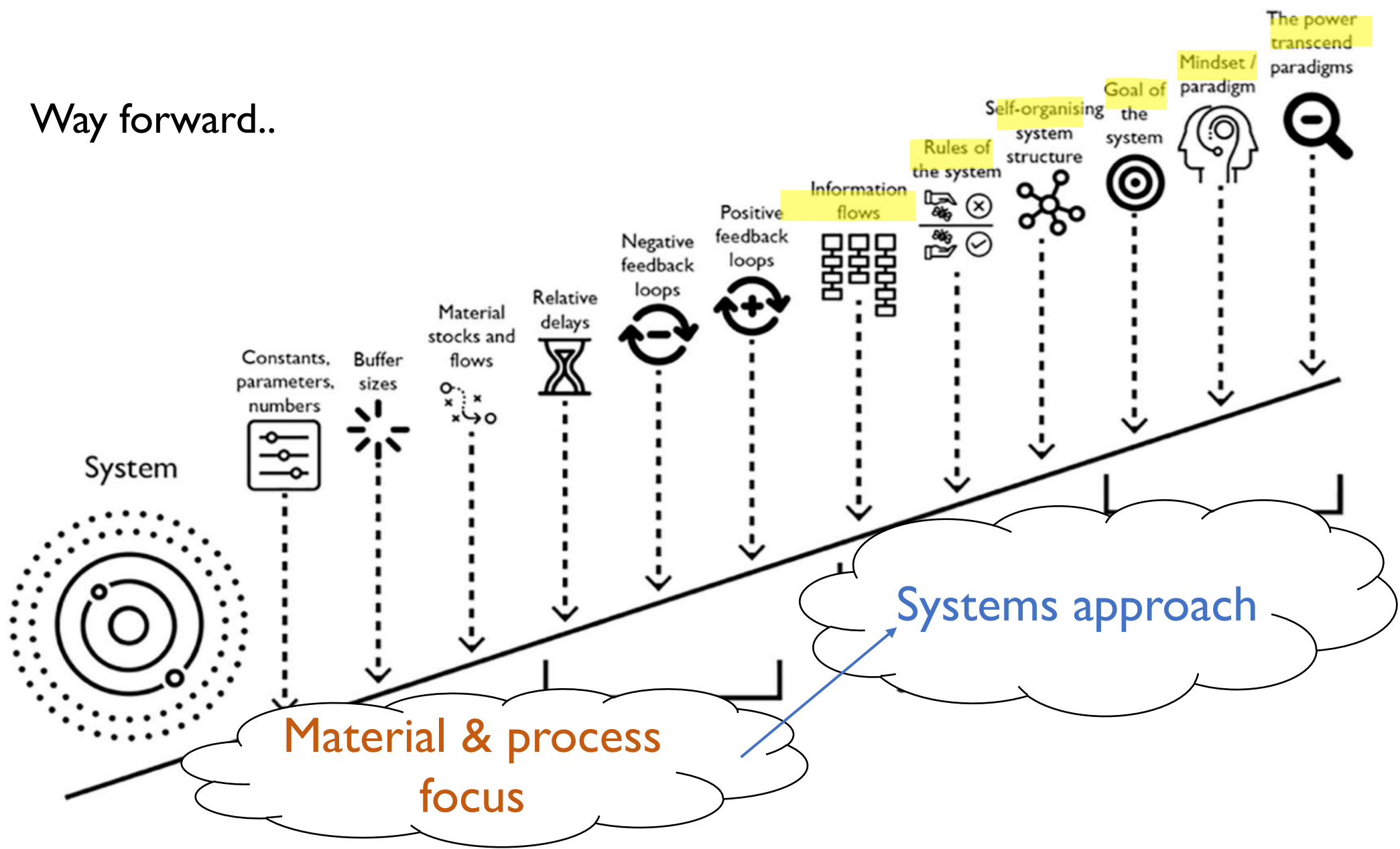
- Find ways to characterize uncertainties in complex systems.
- Focus on synergistic effects between different threats
- Integrate social perceptions and scientific risk picture
- Expand knowledge about consequences of emerging risks and human actions.



# Way forward.. ?



# Way forward..





# Thank you!

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